



e-Newsletter

SPECIAL EDITION

SEPTEMBER, 2022

CELEBRATING 3 YEARS OF TRANSFORMATIONAL LEADERSHIP

SHADE OMONIYI ROLLS OUT FEATS, CHALLENGES, PROSPECTS FOR KW-IRS



SPECIAL EDITION

PROFILE



Shade Omoniyi was appointed the Executive Chairman of Kwara State Internal Revenue Service (KW-IRS) on October 1, 2019 by Governor AbdulRahman AbdulRazaq and has since her appointment as KW-IRS boss introduced many initiatives and reforms, particularly in the areas of technology for revenue mobilization for Kwara State, and this effort has continued to yield positive results.

Shade Omoniyi has a Bachelor of Engineering (Honours) degree from the University of Ilorin and a Masters in Business Administration (MBA) from the Obafemi Awolowo University, Ile-Ife.

She has over 30 years' experience in Banking, IT and Business Development.

Omoniyi worked in several Information Technology firms in design and implementation of IT and data communications solutions before she joined the former African International Bank as Head Systems Administration.

She joined First Bank of Nigeria PLC in 2001 as the Head of the Network Administration department, where she designed and implemented the data network infrastructure of the Bank amongst several other IT solutions. She later went into the business arm where she took up several roles such as Group Head, Lagos Mainland, Public Sector Lagos and Banking Operations and became the MD/CEO of FBN Mortgages Limited, the mortgage subsidiary of First Bank of Nigeria Limited in 2016 until her appointment as the Executive Chairman of KW-IRS.

She is an Alumna of University of Ilorin, Obafemi Awolowo University Ile-Ife, the Lagos Business School (SMP18), London Business School, Stanford Business School, Harvard Business School and the Michigan Ross School of Leadership.

Shade Omoniyi is happily married with Children.



Time they say waits for no one, but time spent judiciously towards success is worthy of acknowledgment. For Shade Omoniyi, it has been eventful, impactful and challenging 3years in office. In all, all thanks to the Almighty God for the gift of her life and for promising years ahead.



ACCOMPLISHMENTS:

AN OVERVIEW OF KW-IRS INTERNALLY GENERATED REVENUE

The Kwara State Internal Revenue Service has generated an IGR of **₦100.7Billion** from **2019 till 15th of September, 2022.**

BREAKDOWN OF IGR FROM 2019 TILL 15 SEPTEMBER, 2022

YEAR		COLLECTION	%ACHVD	
2019	34,975,783,982.00	30,637,250,208.04	88%	
2020	25,997,573,296.00	19,623,992,035.62	75%	
2021	28,199,910,200.00	26,961,014,485.76	96%	
2022	30,838,049,516.04	23,461,029,408.08	76%	As at Sept 15th, 2022
		100,683,286,137.50		

THE LAST 3YEARS

(1st October, 2019 to 1st October, 2022)

Since assumption of office as the Executive Chairman of KW-IRS, Shade Omoniyi has ensured effort being put in place is geared towards innovations for blockage of revenue leakages and enhancement of IGR for Kwara State.

The journey so far for the Executive Chairman of KW-IRS, Shade Omoniyi, has recorded landmarks highlighted below among several others:

1

Creation of Self Service Portals where taxpayers can carry out Self-Assessment, Generate Tax Assessment, File Tax Returns, Request for Kwara Resident Identification Number (KRIN), Make all forms of Revenue Payment, Remit PAYE, Upload PAYE Schedule, View Payment History, Request and print Tax Clearance Certificate, Get Notification of Assessment and carry out other tax related activities via selfservice.kwirs.com/

- 2 Improved Customer Satisfaction, through constant engagement of Competent Taxpayers-Centred Workforce and utilizing Technologies that promote efficiency across all operating areas of the Service and the State.
- 3 Deployment of technological initiatives to drive all collections through automation of its revenue and tax administration processes, to improve taxpayers' compliance and block revenue leakages.
- 4 Creation of unified database of taxpayers that captures all eligible taxpayers in both formal and informal sectors.
- 5 Cleaned up well over 100,000 data of Individual and Corporate Taxpayers and continues to gather credible data for Government decision making.
- 6 Introduction of e-TCC application and issuance to reduce processing time.
- 7 Introduction of Harmonized Billing system to block revenue leakages, ensure eligible taxpayers are brought into tax net and legitimate taxes are levied on taxpayers and collected into the coffers of the State Government.
- 8 Creation of online payment platforms - Quickteller, Remita, and PayArena where taxpayers could make payments from the comfort of their homes or offices.
- 9 Reviewed and streamlined processes by elimination of duplicate processes in all the deliverables of KW-IRS through merger of related revenue generating departments and processes.
- 10 Creation of functional 13 Area Offices outside the State capital in Asa, Oke-Ero, Kaiama, Offa, Ekiti, Ifeoldun, Baruten, Moro, Edu, Isin, Patigi, Oyun, and Irepodun Local Government Areas to cover the grassroots by offering tax related services to taxpayers without any need to visit the corporate head office of the Service in Ilorin.
- 11 Recruitment and deployment of 100 more staff to Area offices to join others in offering seamless tax related services to taxpayers across the State.
- 12 Introduced the Ticketing model for Informal Sector collections.
- 13 Integration of all existing sub-systems into the KW-IRS platforms such as the Kwara State Vehicle Inspection Services (KWAVIS) and Kwara State Geographic Information System (KW-GIS) for property related matters and Tertiary Institutions Payment Platforms in the State, among several others ongoing.

14 Commencement of the use of an in-house built Vehicle Management System (VMS) platform for Motor Licensing Authority offices transactions in the State, effective 1st of August 2022.

15 Continuous provision of several quick interventions to support the Governor's agenda of ease of doing business in the State through delivery of reliefs in form of Community Impact Programmes (CIPs) in various sectors of the economy of the State to help taxpayers and business owners operate in conducive environment around the KW-IRS 6-Es (Education, Employment, Enterprise, Energy, Environment, Empowerment), with no intention to usurp the cabinet responsibilities of any government agency in the State, but rather, to give back to the society, stimulate voluntary tax compliance and for the advancement of IGR for the State.

16 Continuous creation of robust tax advocacy and sensitization campaigns through various media of communication (Print, Broadcast, and Online platforms of KW-IRS and other electronic media).

17 Use of monitoring apparatus to get feedbacks on how to improve our activities and productive engagement with MDAs and critical stakeholders in the State for feedback and review of various helpful policies to expand the tax net and improve the revenue of the State.

18 Enlistment and growing of functional/taxable firms in the State from **1,728 to over 2,403**.

19 Successful completion of the recertification audit examination for the two ISO certifications of the Service; Quality Management System (QMS 9001:2015) and Business Continuity Management System (BCMS 22301:2019).

20 Staff welfare through activation of more welfare plans such as enrolment of staff into the National Housing Fund (NHF) Scheme, sponsoring of the Kwara Health Insurance (KW-HIA) Scheme for staff, adequate recognition and compensation of hard work, among several others.

21 Formulation and prioritizing initiatives and programmes that will improve tax compliance.

22 Expansion of operation models with regards to correct deductions and remittances of all taxes as and when due.

23 Cost saving initiatives through reduction of overhead running costs and ensuring that our cost of collection is reduced through contract re-negotiation and pricing.

24 Development of partnership that will make collections beneficial to all parties.



REVENUE HOUSE

It is important to state that KW-IRS in the last three years has not introduced any new tax in the State and has not expressed any intention to do so, rather, sustaining existing tax laws, deployment of available resources to the payment and recovery of all existing revenue lines and exploring all untapped revenue areas of the State.



PRE AND POST 2019 ACTIVITIES SUMMARIZED

S/N	DESCRIPTION	PRE-2019	POST-2019
1a	Technology	Forms' portal	<ol style="list-style-type: none"> 1. Self Service Portal for all Users (Internal and External) 2. Administration Module for Directorate of Admin & Operations (ITOps) 3. Taxpayers Module for Directorates of Income Tax & AOP (Tax Assessment, Corporate Tax, Informal Sector & ITOps) 4. KRIN Request Module for Directorate of Admin & Operations(ITOps) 5. Collection Module for Directorate of Income Tax (Tax Assessment, Corporate Tax & Informal Sector) 6. Tax Assessment Module for Directorate of Income Tax (Tax Assessment) 7. Payment Processing Module for Directorate of Income Tax (Corporate Tax & Informal Sector) 8. TCC Module for Directorate of Income Tax (Tax Assessment) for e-TCC request and issuance. 9. Informal Sector Module for Directorate of Income Tax (Tax Assessment & Informal Sector) 10. Fenix Mobile App for Directorate of MDAs (Hospitals & Ministries) 11. Vehicle Management System for Directorate of MDAs (Road Taxes)
1b	Technology	Only Physical Tax Quiz	Introduction of Computer Based Test Tax Quiz Competition for Secondary Schools in Kwara
2	Directorates	9	5
3	Department	31	24
4	Area Offices	5	13
5	Field Feedback	Physical	Introduction of Virtual
6	Payment platform	Quickteller	Quickteller, Remita and Payarena
7	MLA	Rablat, AutoReg	VMS (in-house)
8	Tax payer certified identity	200+	140,000+
9	Informal Sector	Non ticketing for PIT collection	Daily Ticketing model for an enhanced collection
10	Manufacturing companies	41	77
11	Functional/Taxable Firms	1728+	2403+

OUR CHALLENGES



- i. Low tax compliance and non-compliance to payment of taxes, particularly among the High-Net-Worth Individuals in the State.
- ii. Revenue leakages.
- iii. Low reception of the automation systems put in place to block revenue leakages.
- iv. Inadequate collaboration among MDAs in building reliable taxpayer database for the State. Need for all stakeholders in the revenue drive in the State to ensure priority is given to data gathering for developmental decision making.
- v. Misconception from both Internal and External stakeholders on what KW-IRS stands for.



LOOKING AHEAD

With focus still on the People, Process and Technology, the dream to upgrade the Kwara State Internal Revenue Service (KW-IRS) to an enviable position is assured. All achievements for KW-IRS are intended to be carried out without any raise of tax or introduction of new tax, but deliberate steps to tackle tax extortion, revenue leakages and continuous collaboration with all MDAs and Stakeholders in the State for effective and efficient collection of all that is legally due from taxpayers.

OUR PROJECTIONS REMAIN:

- i. Continuous collaboration with MDAs and stakeholders in the State for an enhanced IGR for the State.
- ii. Completion of integration processes of all existing sub-systems into the Service platforms on Kwara State Vehicle Inspection Services (KWAVIS), Kwara State Geographic Information System (KW-GIS) for property related matters and Tertiary Institutions Payment Platforms in the State.
- iii. Putting in place Cashless policy, involving deployment of Point-of-Sales (POS) and Kiosks across payment touch points in the State.
- iv. Implementation of single Inter-State Sticker and Haulage Fees in conjunction with the Joint Tax Board (JTB).
- v. Notification SMS to all taxpayers for all payments and not only on PAYE remittance as it is currently being implemented.
- vi. Continuous improvement on various sensitization and campaign programs using the traditional medium,

print, broadcast, and online/news media to promote tax compliance and correct lingering misconception attached to the establishment of KW-IRS and revenue activities.

- v. As the ONLY IRS in the country that is ISO certified, we are resolved to maintain and sustain the requirements of the two ISO certifications of the Service: Quality Management System (QMS 9001:2015) and Business Continuity Management System (BCMS 22301: 2019) by ensuring customer satisfaction and business continuity at all times.



OUR EXPECTATIONS FROM TAXPAYERS

- Register with KW-IRS (Taxable individuals and Business entities).
- Ensures tax returns are done within the time allowable by law.
- Declare all sources of income for appropriate assessment.
- Pay all tax due on income within the time allowable by law

We at KW-IRS will not rest on our oars in ensuring initiatives that could bring about enabling tax environment spread across the State towards an improved tax administration and revenue generation for the State.

Kwara State Internal Revenue Service (KW-IRS) will continue to operate an open door policy, welcome ideas capable of improving revenue generation of the State and hinged its operations on expertise, refined processes, and modern-day technology; hence, its vision to outclass its peers is guaranteed.





Appreciation

Our sincere appreciation goes to His Excellency, the Executive Governor of Kwara State, Mallam AbdulRahman AbdulRazaq for his unflinching support; To all Staff of KW-IRS, you are catalysts to the continuous growth of this work place; To all our Stakeholders and esteemed Taxpayers, thank you for the support and collaboration towards the drive of building the Kwara we all so much desire.

Together we can make our dear State, Kwara, greater.

**Play Your Part,
Pay Your Tax!**

Signed
Titilayomi Ogunwale
Head, Corporate Affairs, KW-IRS

CELEBRATING 3YEARS OF TRANSFORMATIONAL LEADERSHIP OF THE EXECUTIVE CHAIRMAN, KW-IRS - Shade Omoniyi.

We felicitate with you, the Executive Chairman on the successful and distinguished 3-year uninterrupted digital innovations, which has remained a mirage to the entire Kwarans, owing to the fact that every revenue transaction has become seamless within a very short period. Notably, your motherly care show-cased specifically in the area of staff welfare, through the introduction of KHIS, NHF amongst others has distinguished your tenure. We pray for more grace and strength in the actualization of the KW-IRS mandate in the years ahead. Happy 3 years anniversary Ma. *(Abdulraheem Yusuf for Team Internal Audit).*

Congratulations to our amiable and ever smiling EC on her achievements in the last 3 years at the Service. It has been a journey full of Ups and Downs in the last three years with COVID outbreak and we have been able to weather the storm under your humble leadership. Your open-door policy has greatly endeared you to the hearts of all staff of the Service. We believe that the sky is the starting point for the Service going by series of innovative ideas brought in by you and your management team. We look forward to more success under your dynamic and motherly leadership in the year ahead. *(Yinka Usman for Team Finance Department)*

Congratulations, our amiable mother Mrs. Shade Omoniyi. A silent achiever, a quintessential leader. May God continue to guard and order your steps. Soar higher ma'am. *(Maimunat Amasa, for Team Informal Sector Department)*

The entire Account and Finance Directorate salutes and felicitates with you on the attainment of three year in office against all odds. Your immense contribution towards corporate governance, transparency, and growth in revenue generation as reflected in the transformation agenda of Kwara State at large is appreciated. We wish you a successful tenure and more wisdom in this leadership role. Congratulations. *(Omolara Ojulari, Director, Accounts and Finance).*

With an act of demureness and tranquillity, we celebrate the Executive Chairman, Mrs. Shade Omoniyi three years in Service. Mrs. Shade Omoniyi leadership style makes her stand out, very skilful and dynamic, always fun to be with, epitome of simplicity, perfect example of good leadership, a visionary woman and icon of hope, patriotic and progressive, very kind and nice; it's a pleasure knowing her and working under her leadership. *(David Fatulu, for Team Ekiti Area office)*

Goodwill Messages

We wish to express our appreciation of your leadership style for enabling the service achieve this feat. Words may not be enough but surely our goodwill richly bless you ma for your kind and magnanimity in all aspects.

If an organization does not have its foundation in the determination to advance a cause that is right and that is moral, then it is merely a means to seize opportunity for exploit which is bound to fail. However, it is your selfless work to the service that has made us achieve our target overwhelmingly so far some of which are staff welfare, stakeholders' engagement and others.

Ones again, we wish you forward ever and backward never, we wish you God guidance with good health and prosperity. *(Ibrahim Adamu, for Team Kaiama Area Office)*

Everyone requires a person with an abundance of positive vibe and confidence to get things done flawlessly. Thank you ma (Mrs. Folashade Omoniyi) for being that person. Warm wishes on your 3rd year work anniversary at KW-IRS. *(Dare Akogun, for Team IT operations Department)*

Critical assessment of character, ethics and leadership skills has brought you to the office of Executive Chairman. We are delighted to congratulate you for demonstrating extraordinary competence and propelling the Service to a great feat since your assumption of duty. You've been more effective than anyone would have thought and you've achieved a great deal in such a little time. Your passion to always take the Service higher has not gone unnoticed and this is evident in various transformation agenda. During your time, the revenue of the Service has gone up astronomically and it's made possible due to the automation of revenue you've put in place. It is our believe that the Harmonized School Management Portal ongoing for the Tertiary Institutions in the State would take the revenue growth even higher than what we've seen so far in various Tertiary Institutions of the state.

Thank you for raising the bar of the Service! Thank you for such extraordinary feat!! Thank you for a wonderful 3 years!!! *(Shade Olanipekun for Team Institutions Department)*

Goodwill Messages

I won't suck up to you by lying and saying that you are perfect in every way. But your support is the reason why I look forward to work every day. Thanks for converting our mistakes into lessons, pressure into productivity and skills into strength. You really know how to bring out the best in us.

Any internal revenue agency would be lucky to have such a consummate professional as Chief (Mrs) Folashade Omoniyi as its Chief Executive.

“If you would like to discuss this endorsement further, please contact me”. *(Shehu Mogaji Abdullahi Esq., Director, Legal & Compliance)*

Congratulations to Mrs. Shade Omoniyi on her 3rd year in Office as KW-IRS Boss. Wish her more wins. *(Abiodun Sadiq, for Team Kwara South).*

To our amiable, ever capable, and resilient Executive Chairman. Your landmark achievement is worth being thankful to God for. We appreciate God the Almighty for His divine favour and kindness towards your success so far. On behalf of my colleagues at Moro Area Office, we wish you a more successful tenure ma! More wins by God's grace. *(Aliu Adebayo, for Moro Area Office).*

We thank God for guiding and protecting you, Mrs. Shade Omoniyi, throughout your three years in office and pray to God to give you abundant wisdom to move the Service to greater heights. *(Olatunji Balogun, Director, Director, Admin & Operations).*

It has been a wonderful experience working as a team with the Executive Chairman for the past Three (3) years. The Executive Chairman can be described as a goal getter who is determined to improve the revenue collections process of the State. This can be traced to the numerous innovations put in place to enhance the revenue drive of the State.

One of these innovations was the establishment of the Stamp Duties Department and the appointment of the Commissioner for Stamp Duties. We are glad to be part of her success story as the collections from this Department are growing at a geometric ratio and the statistics is evidence. “KUDOS TO OUR AMIABLE CHAIRMAN AS WE CELEBRATE YOUR 3RD YEAR IN OFFICE”
(Abdulumuni Abubakar Commissioner for Stamp Duties for Team Stamp Duties Department)

Goodwill Messages

It's been 3years of impactful leadership as Executive Chairman of Kwara State Internal Revenue Service (KW-IRS)! Your cleverness, doggedness, creative thinking, exemplary and transformational leadership style at KW-IRS are greatly appreciated. EC Ma, thank you for being you; thank you for being an essential part of Kwara State. As we look into the years ahead for more laudable feats under your watch, we pray God's guidance, protection and greater accomplishments for you. Happy 3rd year Work Anniversary to our amiable Executive Chairman. Live long in perfect health and prosperity Mummy wa! *(Corporate Affairs Department).*

The last three years working under your leadership at Parastatals Department has been more work. Yes! More work, but with passionate support. You are always there to carry us through the waters. The Parastatals Team congratulates you on this no ordinary feat of your third year in office, which is evidenced with noticeable results in revenue generation in Kwara State. We appreciate you, our Mother, Director and Executive Chairman. We pray the rest of your days be ever-rewarding. *(Adewumi Adeleye for Team Parastatals Department).*

Indeed heading a revenue house in a new political system is challenging. The Almighty Allah that saw you through in this your three years will certainly see you through in the remaining year(s). Congratulations Mrs. Shade Omoniyi on your 3rd year anniversary. *(Mohammed Audu, for Team Research and Data Gathering Department).*

Third-year is a remarkable milestone in journey of life. It is, therefore, worthwhile to thank God and felicitate with our own EC for the successful completion of the first year and pray that God Almighty gives her direction and wisdom that will enable her to excel in the remaining years of her tenure and beyond. *(Kabiru Rufai, for team Internal Audit Department).*

My tribute: Three years of turbulence which the Service survived under Mrs. Shade Omoniyi with rugged determination and focused leadership style. Wishing her and the entire team resounding success *(Abdullateef Okandeji Esq. Former Director, Legal & Compliance)*

Goodwill Messages

Your three years in office as the Executive Chairman has been full of events. You have demonstrated an inimitable dedication and commitment to your service over the years. We sincerely appreciate you and pray that you shall have a successful tenure in Jesus name. You are doing well Ma! (*Emmanuel Asiyambola, for Team Omu Aran Area Office*)

CONGRATULATIONS TO OUR TRAILBLAZING EXECUTIVE CHAIRMAN.

Your 3years in office has been eventful and remarkable. We pray that God will continue to keep and guide you to have a seamless and glorious tenure in Jesus Name. (*Ayodeji Koledade, former staff*)

CONGRATS TO THE AMIABLE AND HARDWORKING MOTHER

Wish you many years in office (*Biriso Lawal, for Team Baruteen, Area Office*).

I felicitate with the EC, Mrs. Shade Omoniyi on the successful completion of 3rd year. May the remaining years be fruitful. With divine intervention, you will have the wisdom to paddle the affair of the service to a glorious level. (*Bolakale Imam, for Team Monitoring Department*)

MORE THAN JUST A WOMAN!

I know this milestone looks nothing like you imagined, but more importantly, you have gotten a crash course in one of life's biggest lessons early. More than ever, I have learned through you, that life isn't always fair, but what you do with adversity and challenges definitely define your character. Congratulations to our energetic, stylish, prudent, and innovative Executive Chairman. You are indeed a Driver of Men and a seeker of perfection. (*Abdullahi Gegele, for Team Tax Assessment Department*)

Hearty cheers to you ma for the successful completion of 3years in office. Lots of water have passed under the bridge in 1 year. The remaining years are equally full of expectations which I believe the automation and synchronization of all processes will do the magic. This aspect of your set organizational goal is what I cherish most and can't wait to see it happen. Wishing you successful tenure all the way IJMN/ISA ma. (*Nike Wole-Oke, for Team Property Tax Department*)

Goodwill Messages

We at the Ifelodun Area Office, extend our heartiest congratulations ma, for recording 3years of setting examples for us all, on what it means to work hard and demonstrate never-ending team spirit, with your work ethics and your dedication. Thank you for everything you have done to REPOSITION and STRENGTHEN this organization within this period. Wishing you many more fruitful years of service to God and humanity. *(Abimbola Ajiboye, for Team Ifelodun Area office)*

CELEBRATING AN ICON OF EXCELLENCE!

In this 3years in office, you have demonstrated strength and through hard work developed plans in taking KW-IRS to an enviable position. The way you handled matters and catered for the well-being of your staff has shown your capacity that you are a mother and cleared the doubt of people that you are the best for the job. We pray for more wisdom and sound health throughout your tenure. God bless the Executive Chairman of Kwara State Internal Revenue Service. *(Femi Oguntokun, for Team Offa Area office).*

Congratulations to a dynamic and result oriented Executive Chairman of KWIRS on your 3rd year in office. An Engineer turned Tax Administrator, your 3years in office no doubt has certainly recorded landmark achievement. As you journey ahead on this noble assignment, we wish you fruitful and successful tenure in office with God's guidance, wisdom, and understanding to pilot the affairs of the State Internal Revenue Service to the desired level. *(Sunday Agbana, for Team Corporate Tax Department)*

A tireless worker gets so much done with so little resources, humble to a fault, very hands-on in her approach, a contagious enthusiast, good listener & silent achiever... These words sum up the EC KW-IRS Mrs. Shade Omoniyi. Congratulations on your 3rd year in office, here's wishing you a result filled many more years in office. *(Femi Toki, for EC's office)*

You have been a smart, caring, decisive, and visionary leader Ma. May God order your steps and grant you the wisdom to pilot KW-IRS. Happy Anniversary Ma. *(John Alabi, for Team Oke-Ero Area Office).*

Goodwill Messages

SHADE OMONIYI @3 YEAR WORK ANNIVERSARY

The entire Team Corporate Affairs rejoices with you, on this occasion of your 3rd year in office as the Executive Chairman of KW-IRS. Your tenacity, prudence, and open-door policy are assisting in elevating the Service into an enviable heights amongst revenue agencies in Nigeria. We commend your continuous strive towards an improved revenue administration in Kwara State and your numerous achievements so far in the last years in office. While wishing you more fulfilled years in office, kindly accept our sincere compliments Ma. *(Titilayomi Ogunwale, for Team Corporate Affairs Department)*

You have been a smart, caring, decisive, and visionary leader Ma. May God order your steps and grant you the wisdom to pilot KW-IRS. Happy Anniversary Ma. *(John Alabi, for Team Oke-Ero Area Office).*

We heartily congratulate the Executive Chairman. It's a pleasure working with a visionary leader that knows how to create a friendly and inspiring work environment. We celebrate your success because no matter how big a crowd may be you always stand out. We are proud to be at your side while you rock achieving success in your decision making. You always stay focused and that makes you the true example of a leader. You are a true Mother for making us all laugh these 3years in office. Isin Area office says Congratulations ma. *(For Team Isin Area Office).*

Today marks 3years since you joined this great organization, it has been years of exemplary achievements borne out of hard work and dedication. We appreciate you. Continue to blaze the trail. Ad Multos Annos! *(Gloria Faleye, for Team Legal Services Department).*

The Staff of Oyun Area Office wishes to felicitate with the Executive Chairman on her remarkable milestone in the last 3years. We believe when the going gets tough, only the tough gets going, we believe in your leadership and guide ma and we pledge our support to your vision. We wish to congratulate you ma and wish you the very best in your first year in office. *(Anthony Awoyale, for Team Oyun Area Office).*

Goodwill Messages

We at Road Taxes Department, wish to felicitate with you on your 3rd year anniversary in the Service. We are particularly grateful to you on the landmark achievement of the Service- owned new Vehicle Registration Platform (VMS) which perhaps one of its kind in the history of any Revenue Service. More wins for you, more wins for the Service and more wins for Kwara State Government. Thank you.
(Oladepo Afolabi, for Team Road Taxes Department)

Congratulations on your 3rd year in office! Thank you for all your efforts and achievements towards a better organization. We appreciate the unwavering commitment with which you work and the inspiration for us to continually develop ourselves. May God grant you even more wisdom, patience, and support necessary to fulfil your dreams of a world-class Revenue Service. We wish you more accomplishments and successes as we look forward to more years of working to achieve great things together. *(Habibah Aiyelabegan, for Team Abuja Liaison Office)*

To a true leader and mentor the Executive Chairman, KW-IRS, we say thank you for all the good work done in the past 3 years. It has been a privilege working under your leadership. Your focus on automate of all KW-IRS collections for the State, blocking revenue leakages and making tax payment seamless is highly commendable. Your 3years is like 10years judging by the great work you have accomplished so far. We admired your leadership style and your open door policy which has brought about a cordial relationship among staff. We pray that God continue to grant you the wisdom to pilot the affairs of this great organization. Congratulations ma! *(Kuburat Dare for Team Project Phoenix Team)*

It's been three solid years of been a listening leader. Your open door policy is second to none. You have demonstrated that welfare of our employees is most paramount in your heart. We celebrate and commend you for all that the Service has been able to achieve in the last three years and wish you a greater accomplishment for the future. (Iyabo Salawudeen, for Team Human Resources Department).

Goodwill Messages

Hard work and Loyalty is a gift not everyone possesses but you got it and we are glad to have someone like you. Its 3 years since you've joined us and helped us achieve what seemed impossible with your brilliant expertise, hard work, loyalty and diligence. It's your work anniversary today and we couldn't have thought of any better moment than today to appreciate you for been an essential part of our organization's journey and success we have achieved so far. Grateful for the dedication and passion you have shown, you are highly motivational and truly inspirational. You are the pilot who helps us fly through monthly targets and appraisals. Thank you for being that person and we are proud of you. Cheers to all your incredible years of work. *(Abubakar Abdulsalam for Team Admin. Department).*

We heartily celebrate your remarkable achievements in piloting the affairs of the Service despite the health and economic challenges of the Country in recent times. All of us in the department admire and commend the vision, focus, resilience and creativity that you have deployed to achieve sterling results in the last couple of years.

I make bold to say that we share your enthusiasm and we will continue to play our part in the quest of taking 'Kwara' to greater heights.

Congratulations and wish you more success in the years ahead. *(Akeem Alabi for Team Ministries Department).*

Dear EC, You are a great team leader and a leader like you will always be loved. Your hard work and dedication have paid off with numerous success stories. Heartiest congratulations on your big achievement within three years of service to the State. Wishing you even more success in the future *(Mohammed Shehu Usman, Director, Income Tax)*